TRICARE

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Summary

TRICARE is a health care program, offering comprehensive health care coverage for eligible Soldiers and their Family members depending on current status. All Federal and State Active Duty Soldiers and their Families are eligible for TRICARE Standard or Prime coverage.

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Quick Guide: Register for TRICARE Online (TOL)

- 1. Access the TRICARE Online (TOL) website
- 2. Click on Continue to the BWE application website
- 3. A notification will inform you that "The requested page will open in a separate browser window, and may be outside of the TRICARE Online Portal."
- 4. Click OK
- 5. Click Get Enrollment Form on left side of the website or get it here
- 6. Follow directions found on DD Form 2876

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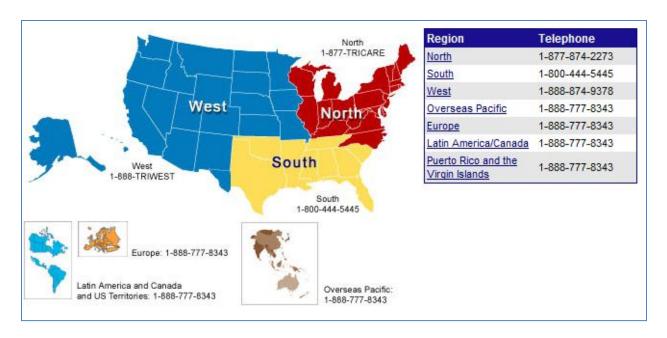
Frequently Asked Questions

Q. What coverage are my Family and/or I eligible for?

A. To determine if you and/or your Family are eligible, go to the <u>TRICARE website</u> and select TRICARE Benefit Information. From there, you can find out what coverage you are eligible depending on your duty status.

Q. Who do I contact if there is a coverage issue when receiving care?

A. If any issues arise when attempting to receive care under TRICARE, you should first contact your Regional TRICARE Office. If in North Region, contact HealthNet Federal Services at 1-877-874-2273. If in South Region, contact Humana Military Healthcare Services at 1-800-444-5445. If in West Region, contact TriWest Healthcare Alliance at 1-888-874-9378. To find out which Regional TRICARE Office you belong to, go to the TRICARE Regional and TRICARE Area Offices Website.



Q. How can I find a healthcare provider that accepts TRICARE?

A. To find a provider, go to the <u>TRICARE website</u> and select TRICARE Benefit Information. Click on the Site Map. Click on Medical and select Find a Provider. From there you can search for a healthcare provider in your area that accepts TRICARE.

Q. How can I find out about updates to TRICARE benefits in the future?

A. TRICARE is committed to keeping its beneficiaries informed about their benefits. TRICARE will make new information available on their website, through their call center, and via all educational materials as soon as they become available.

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Links

• TRICARE Website

This website contains all necessary information regarding TRICARE medical coverage and guidance for Soldiers enrolling themselves and their Family.

TRICARE Online (TOL)

This website is designed to provide online capabilities, tools, and information for TRICARE beneficiaries.

Department of Veterans Affairs Health Center

The VA Health Centers website is a resource for all Veterans/Retirees to find additional information related to their health care.

Health.mil

The Military Health System (MHS) is a global medical network within the DoD that provides cutting-edge health care to all U.S. military personnel worldwide.

• myDODBenefits

myDODbenefits is an application provided by the DMDC that allows sponsors and their beneficiaries to access information regarding their benefits from a centralized location.

TRS Website

The TRS Website is a site with information and other resources related to TRS.

TRICARE Website (National Guard Specific Information)
Members of the National Guard and Reserve and their family members are eligible for different TRICARE benefits depending on their duty status.

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References

Documents and Forms

DD Form 2876, TRICARE Prime Enrollment Application and PCM Change Form

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Points of Contact

- North Region, HealthNet Federal Services, 1-877-874-2273
- South Region, Humana Military Healthcare Services, 1-800-444-5445
- West Region, TriWest Healthcare Alliance, 1-888-874-9378
- Overseas Pacific, 1-888-777-8343
- Europe, 1-888-777-8343
- Latin America/Canada, 1-888-777-8343
- Puerto Rico and the Virgin Islands, 1-888-777-8343

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